



Terms & Conditions Overview

Booking Procedure:

To secure the reservation a 25% deposit is required within two weeks of the date of confirmation. The balance is payable 2 months prior to arrival in southern Africa. For bookings received within 45 days prior to date of travel full pre-payment is required on confirmation.

Pricing:

Our quotations, information and timetables are made in good faith, and are based on schedules, tariffs, exchange rates, prices and advance information which were current when such quotations were issued by us. These are subject to change without notice in case of devaluation, revaluation, or other circumstances. Any resultant increase or alteration must be accepted by the passenger, notwithstanding that they arose after booking or settlement of the original account.

Cancellation Policy:

If a booking is cancelled, Africa Travelpass (Pty) Ltd, trading as Africa Travelpass reserves the right to retain the full deposit. If a booking is cancelled less than 45 days prior to departure, Africa Travelpass retains the full deposit and in addition cancellation fees will be levied according to each lodge/hotel's own cancellation policy

Note: This should be clarified with Africa Travelpass at the time of confirmation of booking.

Insurance:

We strongly advise that passenger's effect adequate insurance cover for cancellation, curtailment and medical expenses.

Passports, visas, vaccinations and inoculations:

The responsibility for the provision of current and valid Passports, Visas, Vaccinations, Inoculations and the like, where required, is that of the client alone. The Company shall not be responsible or liable for any consequence of any nature arising from the client failing to ensure that he has complied with all such requirements. Passports must be valid at least six months beyond the intended period of stay in South Africa.

For every entry into South Africa the visitor is required to have 2 blank pages (next to each other) in his/her passport. Without this, entry will be denied. It is strongly advised that anti-malaria precautions be taken. Please consult your doctor or pharmacist.



In addition, 2 or 3 clean pages per entry are needed for a visa or entry stamp into other African Countries, and in the case of Namibia, it is a strict 3 clean pages per entry.

Children:

The government of Botswana in 2016 issued regulations regarding the travel of children under the age of 18 through the ports of entry:

In addition to having a valid passport with valid visa (if applicable), children under the age of 18 are required to present a certified copy of their unabridged birth certificate, which is one that shows the particulars of a minor and those of the parents.

If the child is travelling with only one of his/her parents, they must have an affidavit from the other parent allowing the travel of the child in their absence. However, in the instance that one of the child's parents is not named on the birth certificate, an affidavit is not required. These are the basic rules, but of-course there are always exceptions and special situations, so the simple rules above will need more clarity.

As certain airlines have been given instruction not to allow clients to board without the necessary documents, please take every opportunity to advise your clients.

Baggage:

Whenever charter flights are used, baggage is restricted to 44lbs (20 kilograms), plus photographic equipment within reason. Luggage should be packed in one soft duffle type bag of your choice. Africa Travelpass will not be responsible for the carriage of baggage exceeding this limitation nor for storage in the event of offloading. Africa Travelpass will assist in arrangements for onward forwarding or storage of additional baggage or else arrangements can be made through your travel agent, airline or hotel of last departure. Certain charter companies charge an extra seat for clients over 110kg.

Airline Clause:

The carriers concerned are not to be held responsible for any act, omission or event during the time passengers are not aboard the aircraft or conveyance. The passenger ticket in use by the airline concerned when issued shall constitute the sole contract between the airline concerned and the purchaser of these tours and/or the passenger.

Responsibility Clause:

Neither Africa Travelpass or any person acting for, through or on behalf of the Company, shall be liable for any loss or damage whatsoever arising from any cause whatsoever and without restricting the generality of the afore-going shall particularly not be responsible for loss or damage arising from any errors or omissions contained in a brochure or other literature, late or non-confirmation or acceptance of bookings, loss or damage caused by delays, sickness, injury or death, whether occasioned by negligence or not. In addition, Africa Travelpass shall have the right, at any time at its discretion to cancel any tour or the remainder thereof or make any alteration en-route, accommodation, price or details and in the event of any tour being rendered impossible, illegal or inadvisable by weather, avalanches, strikes, war, government or interference or any cause whatsoever. The extra expense incurred as a result thereof shall be the responsibility of the passenger.



The Company may at its own discretion and without liability or cost to itself any time cancel or terminate the passenger's booking and in particular without limiting the generality of the foregoing, it shall be entitled to do so in the event of the illness or the illegal or incompatible behaviour of the passenger who shall in such circumstance not be entitled to any refund.

The person making any booking will by the making of such booking warrant that he or she has authority to enter into a contract on behalf of the other person included in such a booking and in the event of the failure of any or all of the other persons so included to make payment, the person making the booking shall by his/her signature thereof assume personal liability for the total price of all bookings made by him/her.